

IF YOU ARE INTERESTED
IN PARTICIPATING...

Call **1-800-FIRELINE** or
717-236-5995



or email:
pfesi@verizon.net



223 State Street
Harrisburg Pa. 17101

The Pennsylvania Fire &
Emergency Services Institute
and

The Firemen's Association
of the State of Pennsylvania
announce...

THE JUNIOR OFFICER EMERGENCY SERVICES LEADERSHIP PROGRAM

*Providing Captains and Lieutenants the
Leadership skills they need to succeed.*



**See insert for location,
dates and times available**

Don't wait...
Register Today!

THE JUNIOR OFFICER EMERGENCY SERVICES LEADERSHIP PROGRAM

This program is designed to provide Captains and Lieutenants the Leadership skills they need to succeed. Taught by a group of experienced leaders this course will also help your organization achieve goals and excel.

When we examine successful organizations a common thread emerges...Great organization have superior leadership.

"Leadership is the art of getting someone else to do something you want done because he wants to do it."
— Dwight D. Eisenhower

"Leadership is the wise use of power. Power is the capacity to translate intention into reality and sustain it."
— Warren Bennis

"Six traits of effective leaders:

1. Make others feel important;
2. Promote a vision;
3. Follow the golden rule;
4. Admit mistakes;
5. Criticize others only in private;
6. Stay close to the action.

Example has more followers than reason. We unconsciously imitate what pleases us, and approximate to the characters we most admire."

— Christian Nevell Bovee

"A leader has the vision and conviction that a dream can be achieved. He inspires the power and energy to get it done."
— Ralph Lauren

"The best leaders are those most interested in surrounding themselves with assistants and associates smarter than they are. They are frank in admitting this and are willing to pay for such talents."

PROGRAM TOPICS

- Now I am An Officer, What do I do?
- Role of the organization
 - Mission/Vision and its use
 - Mapping your future - Trends of tomorrow
 - Understanding your Strategic Plan
 - Implementing your Standard of Cover
- Role of the first level supervisor
- Leadership Workshop
- What works well in your firehouse, what doesn't, why
 - Bottom-up/Top-down, why, how
 - Moving from peer, to become an officer
 - Recognizing and Avoiding Favoritism
 - Leadership Styles/Team Building Exercise
 - Interpersonal skills
 - Delegation techniques
- Project Management techniques
- Situational Leadership
- Reputational Management (t-shirt article)
 - Cheating on Qualifying Exam
 - Firefighter Arson
 - Theft of Organizational Funds
 - Misuse of Department Equipment
- Misuse of Department Facilities
- Social Media
- Alcohol Use
- Substance Abuse by Members
- Harassment & Discrimination
- Influencing and Effecting Change
 - Setting Expectations
 - Progressive Discipline
 - Communicate/Advocate
- PIO/Communications/Crisis Management
 - Telling your story
- Politics 101 – working with local elected officials
 - Internal/External relationship
- Compromise/Negotiation
- Financing Approaches that work
- Human Resources
 - Mentoring
 - Setting up and delivering quality training
 - Education/Certification/Professionalism
 - Retention and Recruitment
- Taking It Home – Growing Your Organization

Junior Officer Emergency Services Program REGISTRATION FORM

Cost: \$200 per person
(plus hotel and meals)

SEE INSERT FOR DATES/LOCATIONS TO CHOOSE FROM

DATE: _____

LOCATION: _____

Name _____

Male Female

Address _____

City _____ County _____

State _____ Zip _____

Telephone _____

Email _____

CHECK METHOD OF PAYMENT:

Here is my check for \$ _____ (payable to "PFESI")
This is a relief eligible expense.

To pay by VISA / Mastercard:

I have signed the credit card selection to charge my
registration of \$ _____

Check One: Mastercard VISA

credit card number _____

expiration date _____

signature _____

RETURN REGISTRATION FORM TO:

PA Fire & Emergency Services Institute,
223 State Street, Harrisburg, PA 17101

QUESTIONS?

Call 1-800 FIRE LINE or (717) 236-5995
Or visit www.pfesi.org for more information.

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